

Original Article

Comparison of Nursing Care Perceptions between Patients who had Surgical Operation and Nurses who Provided Care to those Patients

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Abstract

Aim: This descriptive study which was conducted in the surgical clinics of a university hospital in Gaziantep/Turkey aims to compare care perceptions of patients who had surgical operation and those of nurses.

Method: The participants were 379 patients and 70 nurses who provided care to those patients. The data were collected using Identification Form and CBI-24 (Caring Behaviours Inventory-24).

Result: It was determined that CBI-24 total average of score of patients (5.08 ± 0.97) is significantly lower than nurses (5.28 ± 0.45) in statistical sense ($p=0.005$). It was found that patients' sub-dimension scores for knowledge and skill $5.13 \pm 1,0$, being respectful $4.97 \pm 1,03$, are lower than scores of nurses and the difference between them is at significantly high level in statistical sense (respectively $p < 0.001$ and $p = 0.002$).

Conclusion: It was determined that level of patients' perception of nursing care is lower than those of nurses. It was observed that nursing care is influenced from characteristics of patients and nurses.

Keywords: Care perception, patient, nurse, nursing care